

**Appendix R: Copies of Relay Brochures or Other Advertisements**



## CapTel<sup>SM</sup> Telephone Captioning Service

Hear your caller's voice and see captions of everything your caller says.

### CapTel<sup>SM</sup> Telephone Captioning Service

- ▶ A Sprint service offered at no cost\* through Alabama Relay
- ▶ Dial the person you're calling directly
- ▶ Enjoy natural phone conversations

\*Users are responsible for the costs of long distance and analog service.

### CapTel<sup>TM</sup> Captioned Telephone

- ▶ Bright, easy-to-read display
- ▶ Functions as a traditional telephone so everyone can use it
- ▶ Simultaneous voice and captions

(See reverse for calling instructions.)



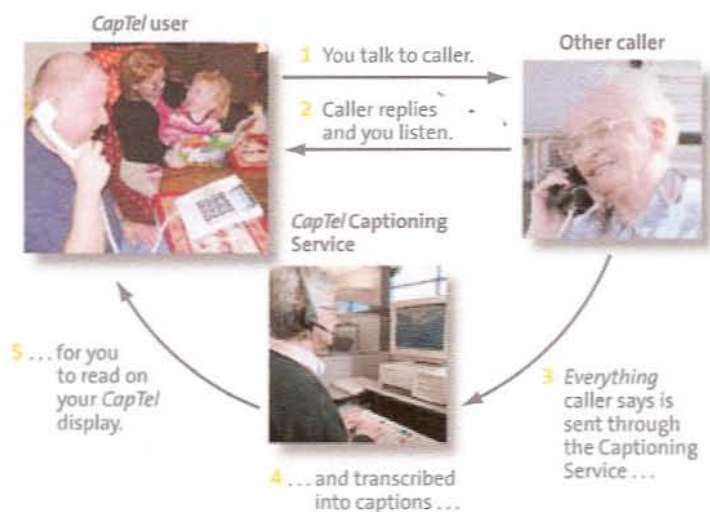
### Contacts for more information:

- ▶ Hector Brual, Account Manager  
Voice: 866 957 9583 • TTY: 866 991 9609  
Fax: 866 956 2572 • Email: Hector.B.Brual@sprint.com
- ▶ CapTel Customer Service  
1-888-269-7477 (Voice)  
1-800-482-2424 x3181 (TTY)
- ▶ [www.captionedtelephone.com](http://www.captionedtelephone.com)





# How to use CapTel<sup>SM</sup>



## How to make calls using your CapTel phone

CapTel phone users place a call the same way they would when using a traditional phone—by dialing the number directly. The CapTel phone automatically connects to Sprint's captioning relay service as you dial. When the person you're calling answers, you hear everything that he/she says, just like a traditional phone call.

Behind the scenes, a specially-trained operator at the CapTel relay center transcribes everything the other party says to you into written text (captions) using the very latest in voice-recognition technology.

The captions appear on a bright, easy-to-read display window built into your CapTel phone. And because captions appear almost simultaneously with the spoken word, CapTel phone users understand everything that is said—either by hearing it or by reading it.

## How to receive calls with your CapTel phone

In order for you to receive captions on an incoming call, the person calling you should first dial the CapTel Relay Service (877-243-2823 toll free) and then enter your phone number.

Calls received through the CapTel service and standard voice calls are answered the same way with a CapTel phone—simply pick up the handset.

If the incoming call is through Sprint's CapTel Relay Service, your CapTel phone automatically provides captions throughout the conversation.

## What CapTel users are saying

*"This type of phone is what I have been looking for for over 30 years. It is a wonderful device for those of us who have good speech but cannot hear well over the phone."*

—T. Wells, Texas

*"I am truly 'blown away' by this technology. I have dreamed of this."*

—H.A., Illinois

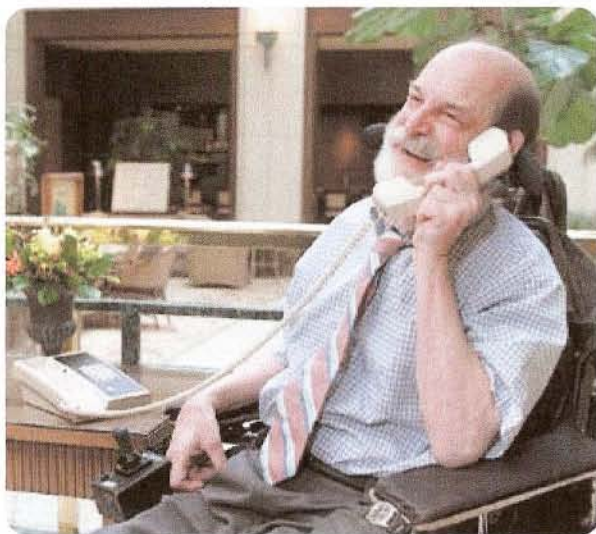
*"After almost fifty years of hearing deficiency, I try not to get too 'gung ho' about the various innovations that have emerged from time to time to cope with deafness problems, but I must say that my experience with CapTel has been a real breath of fresh air to my outlook for the future."*

—M. Maher, California

*"I have been using the CapTel at work and it has made a major impact on my ability to perform my professional duties."*

—G. Ott-Mendiola, Oregon





[alabamarelay.com](http://alabamarelay.com)

## Speech-to-Speech Relay (STS)

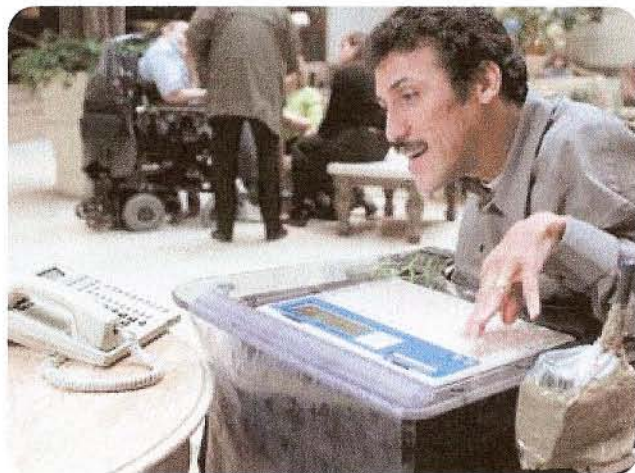
Individuals with speech disabilities  
can be heard and understood.







Use your own voice or voice synthesizer to speak on the phone.



**Speech-to-Speech Relay (STS)**  
**1-877-787-2660**

- › Free service\*
- › Make or receive STS calls
- › Specially trained operators repeat your dialog to the other party
- › Unparalleled equipment, exceptional STS operator training
- › All calls are confidential

\*Long distance charges may apply.

**alabamarelay.com**

They've been talking shop, sports, and girls on the phone for over 20 years.  
Some things never change.



Find out what a difference hearing makes. Contact us today to get your **FREE** CapTel Phone.

Alabama Relay  
2550 Acton RD, Suite 200  
Birmingham Alabama 35243

POSTAGE  
PAID  
PERMIT NO. 1005  
BIRMINGHAM, AL

Address block

They've been talking shop, sports, and girls on the phone for over 20 years.



Some things never change.

Want a **FREE** CapTel phone?  
Look inside for a no-strings offer.



Alabama Relay



They trust CapTel to make sure every word comes through loud and clear. With a captioning screen built in, the CapTel phone can display the conversation word-for-word. That way, if a spoken word is hard to understand, CapTel callers can read it instead. It makes people feel more like talking. Find out for yourself *what a difference hearing makes*.

Find out how CapTel can  
improve your phone calls.

Please complete this form, detach it, and  
mail it back to us—and don't forget to add  
postage. You can apply for a free phone, or  
buy one for yourself or as a gift.

First Name: \_\_\_\_\_  
Last Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
PO /Apt: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Email (optional): \_\_\_\_\_

☐ I want to BUY a phone.  
☐ I want a FREE phone.

To qualify for a **FREE** phone, please check  
any that apply:

- ☐ Federal Employee
- ☐ Federal Employee Retired
- ☐ Veteran
- ☐ Tribal Member
- ☐ Income under \$24,980



Alabama Relay

You can request a **FREE**  
phone under the Equipment  
Distribution Program (EDP).  
If you qualify. We will  
answer all of your ques-  
tions and take you step-by-  
step through the simple  
application process.



"I'm ready for CapTel."

For more information about the CapTel phone, or to  
get one for yourself or as a gift for someone you care  
about, please contact us in one of the following ways:

- Call toll-free 1-888-254-3333
- Visit our Website:  
[www.alabamarelay.com/captel](http://www.alabamarelay.com/captel)
- Mail Reply Card (attached)

Can you get by without a CapTel phone? That's your  
call. But you may never know what you're missing.  
Think back to your last phone call. Did you strain to  
hear the caller? Get lost because you missed a word  
or two? Ask your caller to repeat things often? If you  
want to catch every word of every call, you just might  
need a CapTel phone.

"I want to catch every word."

1-888-254-3333

[www.alabamarelay.com/captel](http://www.alabamarelay.com/captel)

Get Your Free Phone.



Valued at  
about \$500

We want you to have a CapTel phone.  
Our Equipment Distribution Program,  
or EDP, provides free phones to those  
who are hard-of-hearing, deaf, deaf-  
blind, or speech impaired.

\*You may qualify with a higher income if you have children, or if there are extra phones. There may be additional EDP eligibility guidelines. Please contact us for complete program details.

Is it really free? Yes, if you qualify.  
So hurry to make sure you get  
yours. You may qualify for a free  
CapTel phone if you meet any one of  
the following requirements:

- Federal Employee
- Federal Retiree
- Veteran
- Tribal Member
- Annual Income under \$24,980\*

"I like free. Free is good."

You can place your own calls with CapTel, and enjoy  
conversations that flow naturally. No more asking  
others to make calls for you. No more embarrassing  
mishearings or uncomfortable pauses. No more  
frequently saying, "Pardon me?" The result is you'll  
feel more like talking.

"I see what you're saying."

CapTel captioned telephones have a screen that  
shows every word a caller says. It's like any other  
phone, with an important difference: Almost  
simultaneously, your caller's spoken words appear as  
text on the captioning screen. So, if you don't hear a  
word, you can read it. Never miss a word with CapTel.

ALABAMA RELAY  
2550 ACTON RD  
SUITE 200  
BIRMINGHAM AL 35243-7777

Please  
Stamp  
Here



## I thought I was losing my mind.

Turns out I was losing my hearing.

Boy, was I surprised when those bears waltzed into our 60<sup>th</sup> anniversary celebration! Time to get a CapTel captioning telephone. Now I catch every word on the phone.

CapTel. Trust your ears again.



Look inside to learn how to get a **FREE** CapTel Phone.



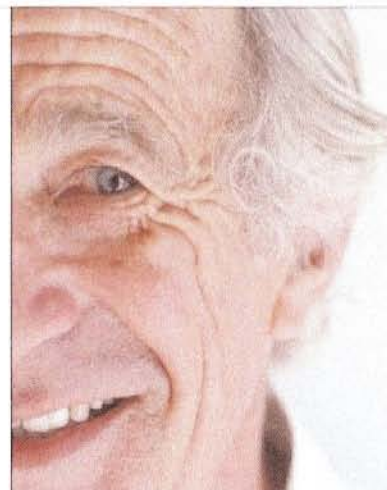
Ginger, Fred's Dancing Partner



Alabama Relay  
2550 Acton RD, Suite 200  
Birmingham Alabama 45243

PAID  
FIRST CLASS  
BIRMINGHAM, AL

Address Block



## I thought I was losing my mind.

Turns out I was losing my hearing.

Our 50<sup>th</sup> anniversary was memorable, to say the least. The party planner confirmed everything over the phone, but I missed a few things. Imagine everyone's surprise when Fred and Ginger waltzed in wearing party hats. I meant to order "fancy white chairs" not "dancing white bears." Now I have a CapTel phone to help me catch every word. I can trust my ears again.

Fred, The Dancing Polar Bear



Alabama Relay

Find out how CapTel can improve your phone calls.

Please complete this form, detach it, and mail it back to us—and don't forget to add postage. You can apply for a free phone, or buy one for yourself or as a gift.

First Name: \_\_\_\_\_  
Last Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Email (optional): \_\_\_\_\_

☐ I want to BUY a phone.  
☐ I want a FREE phone.

To qualify for a **FREE** phone, please check any that apply:

☐ Federal Employee  
☐ Federal Employee Retired  
☐ Veteran  
☐ Tribal Member  
☐ Income under \$24,980

Alabama Relay

Buy or apply for a phone today!

For more information about the CapTel phone, or to get one for yourself or as a gift for someone you care about, please contact us in one of the following ways:

- Call toll free 1-888-254-3323
- Visit our Website: [www.alabamarelay.com/capitel](http://www.alabamarelay.com/capitel)
- Mail Reply Card (attached)



"I'm ready for CapTel."

You can request a **FREE** phone under the Equipment Distribution Program (EDP) if you qualify. We will answer all of your questions and take you step-by-step through the simple application process.

## Trust Your Ears Again.

Can you get by without a CapTel phone? That's your call. But you may never know what you're missing. Think back to your last phone call. Did you strain to hear the caller? Get lost because you missed a word or two? Ask your caller to repeat things often? If you want to catch every word of every call, you just might need a CapTel phone.



"I want to catch every word."

You can place your own calls with CapTel, and enjoy conversations that flow naturally. No more asking others to make calls for you. No more embarrassing mishearings or uncomfortable pauses. No more frequently saying, "Pardon me?" The result is you'll feel more like talking.

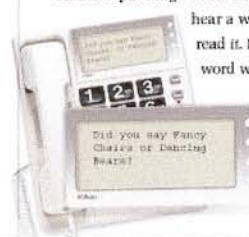
CATERER:

"For your anniversary, we're not serving the Roasted Bass and Lobster. You ordered the Roasted Grasshopper."



"I see what you're saying."

CapTel captioned telephones have a screen that shows every word a caller says. It's like any other phone, with an important difference: Almost simultaneously, your caller's spoken words appear as text on the captioning screen. So, if you don't hear a word, you can read it. Never miss a word with CapTel.



Free Phone Valued at about \$500

## Want a Free Phone?

We want you to have a CapTel phone. Our Equipment Distribution Program, or EDP, provides free phones to those who are hard-of-hearing, deaf, deaf-blind, or speech impaired. Is it really free? Yes, if you qualify. But hurry to make sure you get yours.

You may qualify for a **FREE** CapTel phone if you meet any one of the following requirements:

- ☐ Federal Employee
- ☐ Federal Retiree
- ☐ Veteran
- ☐ Tribal Member
- ☐ Annual Income under \$24,980\*



"I like free. Free is good."

MUSIC DIRECTOR:  
"Benny Goodman? No, dude. I said an old band, and it's Hip Hop not Lindy Hop."



ALABAMA RELAY  
2550 ACTON RD  
SUITE 200  
BIRMINGHAM AL 45243-7772

1-888-254-3323

[www.alabamarelay.com/capitel](http://www.alabamarelay.com/capitel)



# Just dial

7

1

1

# to make a relay call!

## What is 7-1-1?

7-1-1 is a telephone service that connects standard (voice) telephone users and users who are deaf, hard-of-hearing, and/or who have speech disabilities and use text telephones (TTY).

7-1-1 is easier to remember and use than traditional 800 relay numbers.

It creates more user-friendly access for less experienced relay users, including businesses and friends or family members of TTY users.

7-1-1 is not an emergency number and should not be confused with 9-1-1. However, if you use a TTY and cannot obtain emergency services on 9-1-1, you may call 7-1-1 and tell the Communications Assistant (CA) you have an emergency. The CA will then relay your call to the appropriate emergency service provider.

## Dial 7-1-1 or use these toll free Alabama Relay numbers.

1-800-548-2546  
TTY/ASCII

1-800-548-2547  
Voice

1-800-548-0259  
Voice Carry-Over

1-800-548-2928  
Speech-to-Speech

1-800-548-8317  
Spanish (TTY/Voice)

1-900-646-4323  
900 Services

Sprint Relay Customer Service  
1-800-676-3777  
TTY/Voice/ASCII

Servicio al Cliente de Sprint Relay  
1-800-676-4290  
TTY Voz ASCII

Provided by



**Sprint is offering these services effective March 1, 2004.**







## Sprint cordially invites you to the "Taste of Technology"

See how Sprint is making **true seamless communication** a reality for people who are **deaf, hard-of-hearing, or who have a speech disability.**

### Taste of Technology

- ▶ Saturday, October 25, 2003
- ▶ 11:30 am
- ▶ Alabama School for the Deaf Student Center Lobby

**Plus, enjoy a complimentary lunch catered by Café Royale.**

**We look forward to seeing you there!**

### See demonstrations of these relay services:



- ▶ More VI availability—less waiting
- ▶ More calling hours
- ▶ More experienced VIs
- ▶ No registration or login required

#### ▲ Video Relay Service (VRS)

[www.sprintvrs.com](http://www.sprintvrs.com)

Powered by  CSD



- ▶ View help in ASL!
- ▶ Smart button—add SRO to your browser toolbar
- ▶ New look—more product information
- ▶ No registration or login required
- ▶ Easy call setup
- ▶ Language preferences

#### ▲ Sprint Relay Online

[www.sprintrelayonline.com](http://www.sprintrelayonline.com)



◀ CapTel



◀ Sprint PCS Treo wireless technology



**One Sprint. Many Solutions.™**

Sprint cordially invites you  
to the "Taste of Technology"

See how *true seamless communication*  
is becoming a reality for people who are *deaf,*  
*hard-of-hearing,* or have a *speech disability.*



you're invited!





# Taste of Technology

- ▶ Saturday, October 25, 2003
- ▶ 11:30 am
- ▶ Alabama School for the Deaf  
Student Center Lobby
- ▶ Complimentary Lunch  
catered by Café Royale
- ▶ RSVP by October 23, 2003  
to Judith Gilliam:

E-mail: [Gilliam4NAO@aol.com](mailto:Gilliam4NAO@aol.com)

The Americans with Disability Act requires each state to provide Telecommunications Relay Service (TRS), which allows those who use a TTY to communicate with those who do not. Since TRS began, there have been many technological advancements made in the field.

Sprint is the industry leader in TRS, and will be showcasing new and exciting TRS features at this event:

- ▶ Video Relay Service (VRS)
- ▶ Sprint Relay Online (SRO)
- ▶ CapTel
- ▶ The latest in wireless technology with  
the new Sprint PCS Treo

Attend and you will be able to see live demonstrations and try these new services, and enjoy a complimentary lunch.

We look forward to seeing you there!



## CapTel<sup>SM</sup> provided by Sprint

Telephone  
Captioning Service  
developed by  
**Ultratec**

# independence

### CapTel<sup>SM</sup> Relay Service

- ▶ A Sprint service provided free of charge\* through Alabama Relay
- ▶ Dial the person you're calling *directly*
- ▶ Enjoy natural telephone conversations

\*CapTel users are responsible for their own long distance charges. Although there is no charge for using CapTel service, some states may require users to purchase a CapTel phone.

### For more information about CapTel:

- ▶ Contact Alabama's Sprint Relay Account Manager

Hector Brual, Account Manager

Voice: 866 957 9583 • TTY: 866 991 9609

Fax: 866 956 2572 • Email: [Hector.B.Brual@mail.sprint.com](mailto:Hector.B.Brual@mail.sprint.com)

### CapTel<sup>SM</sup> Captioned Telephone

- ▶ Bright, easy-to-read display
- ▶ Functions as a traditional telephone so *everyone* can use it
- ▶ Simultaneously hear and see captions of *everything* your caller says

*(see other side for calling instructions)*

- ▶ Call CapTel Customer Service

*If you do not have Internet access, please call:*

1-888-269-7477 (Voice)

1-800-482-2424 x3181 (TTY)



One Sprint. Many Solutions.™





# using CapTel...

## How to make calls using your CapTel phone

CapTel phone users place a call the same way they would when using a traditional phone—by dialing the number directly. The CapTel phone automatically connects to Sprint's captioning relay service as you dial. When the person you're calling answers, you hear everything that he/she says, just like a traditional phone call.

Behind the scenes, a specially-trained operator at the CapTel relay center transcribes everything the other party says to you into written text (captions) using the very latest in voice-recognition technology.

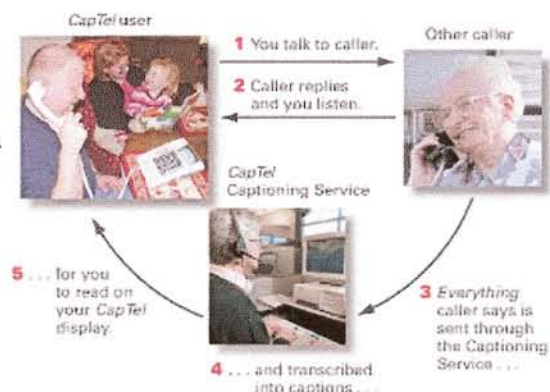
The captions appear on a bright, easy-to-read display window built into your CapTel phone. And because captions appear almost simultaneously with the spoken word, CapTel phone users understand everything that is said—either by hearing it or by reading it.

## How to receive calls with your CapTel phone

In order for you to receive captions on an incoming call, the person calling you should first dial the CapTel Relay Service (877-243-2823 toll free) and then enter your phone number.

Calls received through the CapTel service and standard voice calls are answered the same way with a CapTel phone—simply pick up the handset.

If the incoming call is through Sprint's CapTel Relay Service, your CapTel phone automatically provides captions throughout the conversation.



## What CapTel users are saying...

*"The feedback we have received so far has been very positive. Our CapTel users are happy and satisfied with their phones and Sprint's CapTel Relay Service."*

—Carlito Caliboso, Chairman  
Hawaii Public Utilities Commission

*"This type of phone is what I have been looking for for over 30 years. It is a wonderful device for those of us who have good speech but cannot hear well over the phone."*

—T. Wells, Texas

*"I am truly 'blown away' by this technology. I have dreamed of this."*

—H.A., Illinois

*"After almost fifty years of hearing deficiency, I try not to get too 'gung ho' about the various innovations that have emerged from time to time to cope with deafness problems, but I must say that my experience with CapTel has been a real breath of fresh air to my outlook for the future."*

—M. Maher, California

*"I have been using the CapTel at work and it has made a major impact on my ability to perform my professional duties."*

—G. Ott-Mendiola, Oregon

## Appendix S: List of Alabama Relay Service Board of Directors





**Alabama Relay Service**

**Board of Directors**

*Judy Glass-McLean*  
*Chairman*

*Pennie Buckelew*

*Judge John Garner*

*John Teague*

---

Alabama Relay Service, 100 N. Union St., Suite 826, Montgomery, AL 36104    Phone (334) 265-1660    FAX (334) 834-1722

[www.alabamarelay.org](http://www.alabamarelay.org)

## Appendix T: Copy of Legislation and Public Service Commission's Order

88-257

No. \_\_\_\_\_  
**RECEIVED**  
APR 7 1975  
Time 2:50 PM  
Governor's Office

S. 38

By: Senator Dial

Enrolled, An Act,

To authorize and empower the public service commission to impose a surcharge on customers of telephone companies in the State in order to provide telephone service to persons with hearing and speech impairments.

BE IT ENACTED BY THE LEGISLATURE OF ALABAMA:

Section 1. The Alabama Public Service Commission shall impose a surcharge on each access line of each customer of the local exchange companies operating in Alabama to fund a dual-party relay system whereby a deaf or hearing-impaired person may communicate with other such persons or with normal hearing persons via telephone.

Section 2. The Alabama Public Service Commission shall establish the amount to be imposed based on the amount of funding necessary to implement and maintain such system. However, no additional fees other than said surcharge may be imposed on any user of this deaf and hearing-impaired service.

Section 3. The local exchange companies shall collect the surcharge from their customers and transfer the monies collected to a private fund to be held separate from all other funds and used solely for the administration of this system. The surcharge collected by the local exchange companies from their customers shall not be subject to the Utility Gross Receipts Tax levied under Sections 40-21-80 through 40-21-87 of the Code of Alabama 1975, or the Utility Use Tax levied under Sections 40-21-100 through 40-21-107 of the Code of Alabama 1975, nor shall such collections be




1 included in the Gross Receipts subject to tax under Section  
2 40-21-58 of the Code of Alabama 1975, or the Supervision and  
3 Inspection Fees under Sections 37-4-23 and 37-4-24 of the  
4 Code of Alabama 1975.

5 Section 4. The Alabama Public Service Commission  
6 shall be charged with implementation of such dual-party relay  
7 system within the state and shall establish the procedures  
8 for continuation of same.

9 Section 5. This Act shall become effective  
10 immediately upon its passage and approval by the Governor, or  
11 upon its otherwise becoming law.

12  
13  
14  
15  
16  
17  
18   
19 President and Presiding Officer of the Senate  
20  
21  
22  
23  
24  
25  
26  
27

28  
29  
30  
31  
32  
33  
34  
35  
36  
37  
38  
39  
40  
41  
42  
  
Speaker of the House of Representatives

S. 38

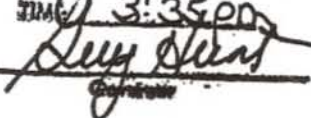
Senate 2-11-88

I hereby certify that the within Act originated in and passed  
the Senate, as amended.

McDowell Lee,  
Secretary

House of Representatives  
Passed 3-31-88

By: Senator Dial

APPROVED 4/12 FLP  
TIME 3:35 PM  
  
Guy Hunt





STATE OF ALABAMA  
ALABAMA PUBLIC SERVICE COMMISSION  
STATE OFFICE BUILDING  
P. O. BOX 991  
MONTGOMERY, ALABAMA 36101

6/10/88

JIM SULLIVAN, PRESIDENT  
LYNN GREER, ASSOCIATE COMMISSIONER  
CHARLES B. MARTIN, ASSOCIATE COMMISSIONER

WALLACE TIDMORE  
SECRETARY

ALL TELEPHONE COMPANIES  
OPERATING IN THE STATE OF  
ALABAMA

IN RE: Statewide Telephone  
Relay System For The Hearing  
and/or Speech Impaired.

INFORMAL DOCKET U-3089

ORDER

BY THE COMMISSION:

By notice issued August 4, 1987, this Commission sought comments pertaining to the establishment of a dual-party relay system which would entitle the hearing and speech impaired community of Alabama to the same access and use of the telephone network as those without such impairments. By Order issued December 10, 1987, the Commission, stating its opinion that the implementation of the dual-party relay system would be in the best interest of all citizens of Alabama, stated its intention to achieve implementation at the earliest possible date and solicited the cooperation of all local exchange companies in the state to achieve same. All comments received pursuant to the August 4, 1987, notice were supportive of implementation of this system. The Commission, in its December 10, 1987 Order, ordered that the dual-party relay system was to be implemented in the State of Alabama, and that all telephone companies and Commission staff would pursue investigation into this matter in order to achieve such implementation.

On April 12, 1988, a law enacted by the Legislature of Alabama and approved by the Governor, Act 88-259, authorized the Public Service Commission to impose a surcharge on each access line of each customer of the local exchange companies operating in Alabama to fund a dual-party relay system, such amount to be established by the Public Service Commission based on the amount necessary to implement and maintain such system. The Commission was charged with implementation of a dual-party relay system within the State with local exchange companies collecting the surcharge from their

customers and transferring the monies collected to a private fund to be held separate from all other funds and used solely for the administration of this system.

It was stated therein that the surcharge collected by the local exchange companies shall not be subject to the Utility Gross Receipts Tax levied under Sections 40-21-80 through 40-21-87 of the Code of Alabama, 1975, or the Utility Use Tax levied under Sections 40-21-100 through 40-21-107 of the Code of Alabama, 1975, nor shall such collections be included in the Gross Receipts subject to tax under Section 40-21-58 of the Code of Alabama, 1975, or the Supervision and Inspection Fees under Sections 37-4-23 and 37-4-24 of the Code of Alabama, 1975. The Act stated the Commission shall be charged with implementation of this system within the State and shall establish such procedures for continuation of same.

The Commission, pursuant to Act 88-259, finds it to be in the best interest of the hearing impaired citizens of this State, as well as all other citizens, to issue this order implementing the dual-party relay system. In order to fund this system, a surcharge of \$.20 per access line of each customer of the local exchange companies operating in Alabama shall be imposed beginning with the August 1988, billing cycles of each company. This amount is based upon the number of such access lines in the State and the cost of providing this service, recognizing that, because of the unique nature of this project, assumptions and estimates relied on must also include professional judgement. This surcharge, when collected, shall be deposited into a fund to be designated subsequent to this order; such fund to be held separate from all other funds and used solely for the administration of this system. Monthly reports of expenses and revenues collected shall be forwarded to the Fund Administating Committee by the 25th day of each month, except that local exchange companies with less than 50,000 access lines may elect to file this information quarterly. All local exchange companies shall include, in



their August billing, a bill insert explaining the surcharge and introducing the dual-party relay system.

It is the goal of the Commission that the dual-party relay system be in operation as of January 1, 1989, and the collection of the surcharge beginning in August will provide funds for expenses incurred by the service provider in establishing this system prior to implementation, as well as help fund the service itself. In order to achieve system implementation by January 1, 1989, the Commission is desirous of entering into a contractual agreement with a service provider by July 1, 1988.

In order to administer this system and to administer the private fund, the Commission will establish a Fund Administrator Committee made up of no more than five members. The duties of this Committee will be to select a trustee, select an auditing firm for annual audits, select legal counsel when necessary, and prepare reports of fund activities. This Committee will meet monthly to review telephone company reports of revenues and expenses, and to authorize disbursement of funds to the system provider. The members will serve on this Committee until replaced by the Commission, or upon resignation. The Commission shall have the power to perpetuate this Committee indefinitely.

IT IS, THEREFORE, ORDERED BY THE COMMISSION, That in order to implement the dual-party relay system, all local exchange companies in Alabama shall collect a \$.20 surcharge per month on each access line of each customer of such companies operating in Alabama beginning with the August 1988, billing cycle. Such money is to be paid directly into a private fund to be designated subsequent to this order.

IT IS FURTHER ORDERED BY THE COMMISSION, That all local exchange companies in Alabama shall send statements of revenues collected and expenses to the Fund Administrator Committee by the 25th day of each month, except that companies with less than 50,000 access lines may exercise the option to report quarterly.

IT IS FURTHER ORDERED BY THE COMMISSION, That this order shall be effective as of the date hereof.


Jurisdiction in this cause is hereby retained for any further order or orders as this Commission may find just and reasonable in the premises.

DATED at Montgomery, Alabama, this 10th day of June, 1988.

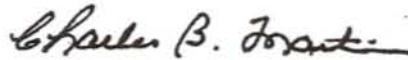
ALABAMA PUBLIC SERVICE COMMISSION



Jim Sullivan, President



Lynn Greer, Commissioner



Charles B. Martin, Commissioner

ATTEST: A True Copy

Wallace Tidmore, Secretary